GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1126
ANSWERED ON:30.07.2001
TELEPHONE CONNECTIONS
BALIRAM

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Mahanagar Telephone Nigam Limited (MTNL) Delhi and Mumbai are making publicity of providing telephone connection within 7 days;

(b) if so, the details thereof;

(c) whether the Government are aware that O.B. issue for shifting/installation of telephones continue to lie in Delhi for 15 to 30 days; and

(d) if so, the steps taken/proposed to be taken against the persons responsible for violating instructions of the Government?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): MTNL, Delhi is committed to provide telephone connection within 7 days in certain areas for a limited period of time.

(c) In all the technically feasible areas the shifting/installations are generally carried out within the prescribed limit of 15 days. It takes longer time in technically non feasible areas.

(d) Departmental action is taken against the persons found responsible for deliberate delay in provisioning/shifting of telephones.